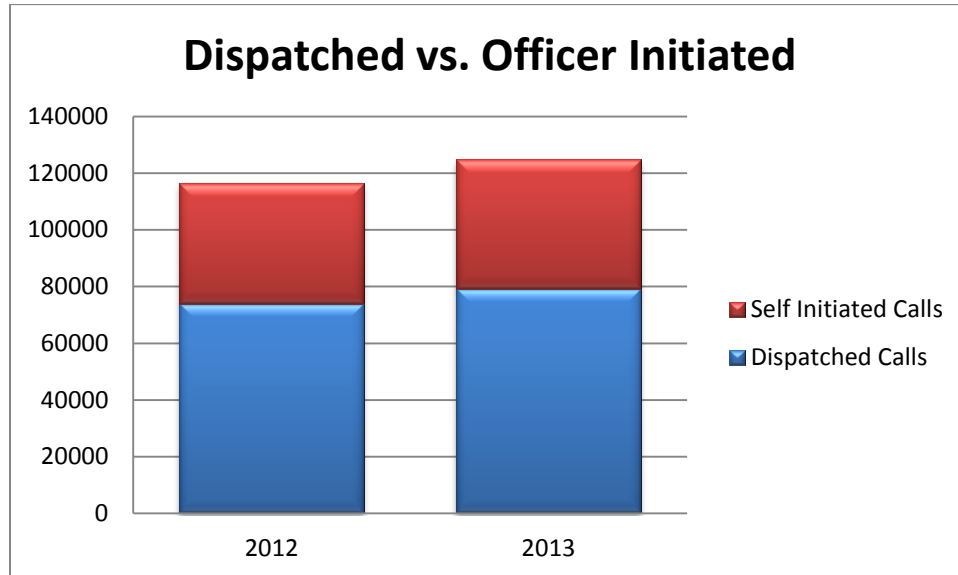
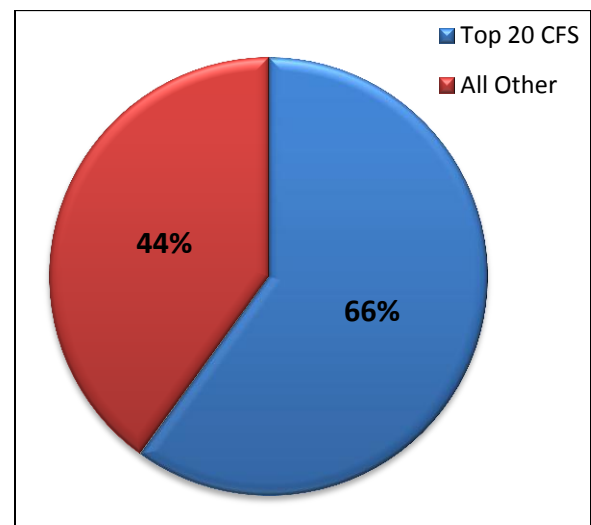


Total calls for service (CFS) for Eugene have increased 7% from the prior year. In 2013 dispatched CFS numbered 79,284, a 7.2% increase from 2012. Self-initiated calls experienced a smaller increase from 42,557 to 45,424, a 6.7% change.

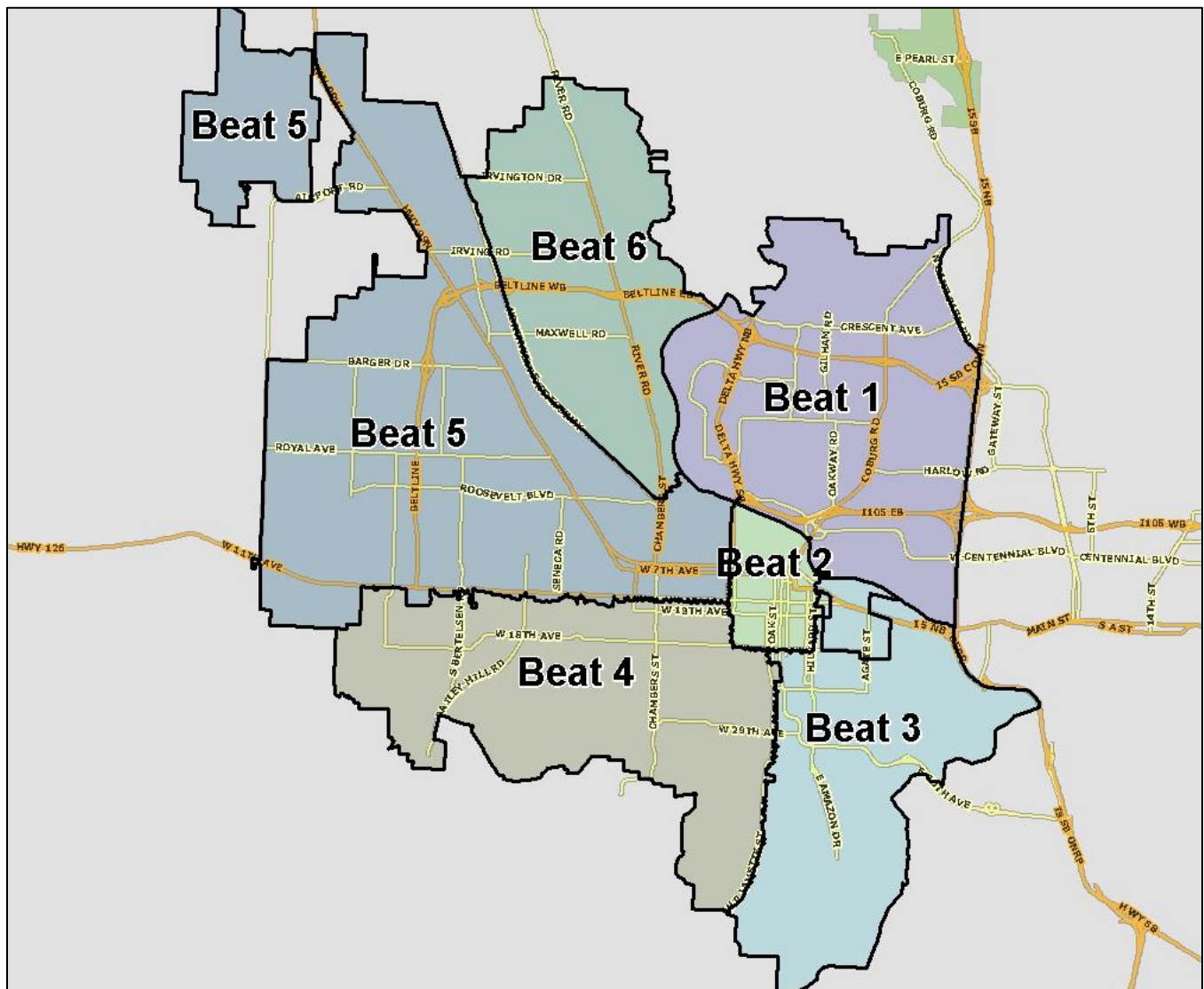


Top Calls for Service			
Activity Description	2012	2013	Total
TRAFFIC STOP	16857	17857	34714
PERSON STOP	10904	11060	21964
PATROL CHECK	5430	6313	11743
UNKNOWN	5562	5526	11088
TRANSPORT	4107	4696	8803
THEFT	3932	3995	7927
DISPUTE	3724	3971	7695
CHECK, WELFARE	3123	3086	6209
CRIMINAL TRESPASS	2602	3074	5676
FOLLOW UP	2302	2669	4971
THEFT FROM VEHICLE	2236	2558	4794
WARRANT SERVICE	2258	2357	4615
DISORDERLY SUBJECT(S)	2303	2278	4581
ASSIST PUBLIC	1946	2512	4458
BURGLARY	2043	2181	4224
SUSPICIOUS CONDITION(S)	1812	1827	3639
CRIMINAL MISCHIEF	1820	1580	3400
TOWED VEHICLE(S)	1720	1558	3278
TRAFFIC HAZARD	1574	1572	3146
LOUD NOISE	1494	1388	2882
% of total CFS	67%	66%	66%

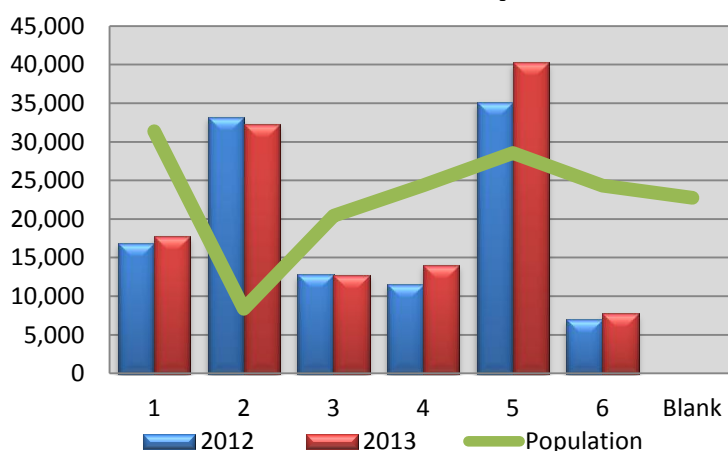
The top 20 CFS listed in the table below account for 66% of total activity in the last two years; with Traffic Stops, Person Stops, and Patrol Checks accounting for 54.9% of CFS activity for the same time period. Of the top three, Patrol Checks have experienced the largest increase – 16.3% from 2012, with Traffic and Person Stops rising slightly, at 5.9% and 1.4%, respectively.



The City of Eugene is split into six areas, referred to as, “Beats”. The following map shows the position of each Beat in relation to the others.

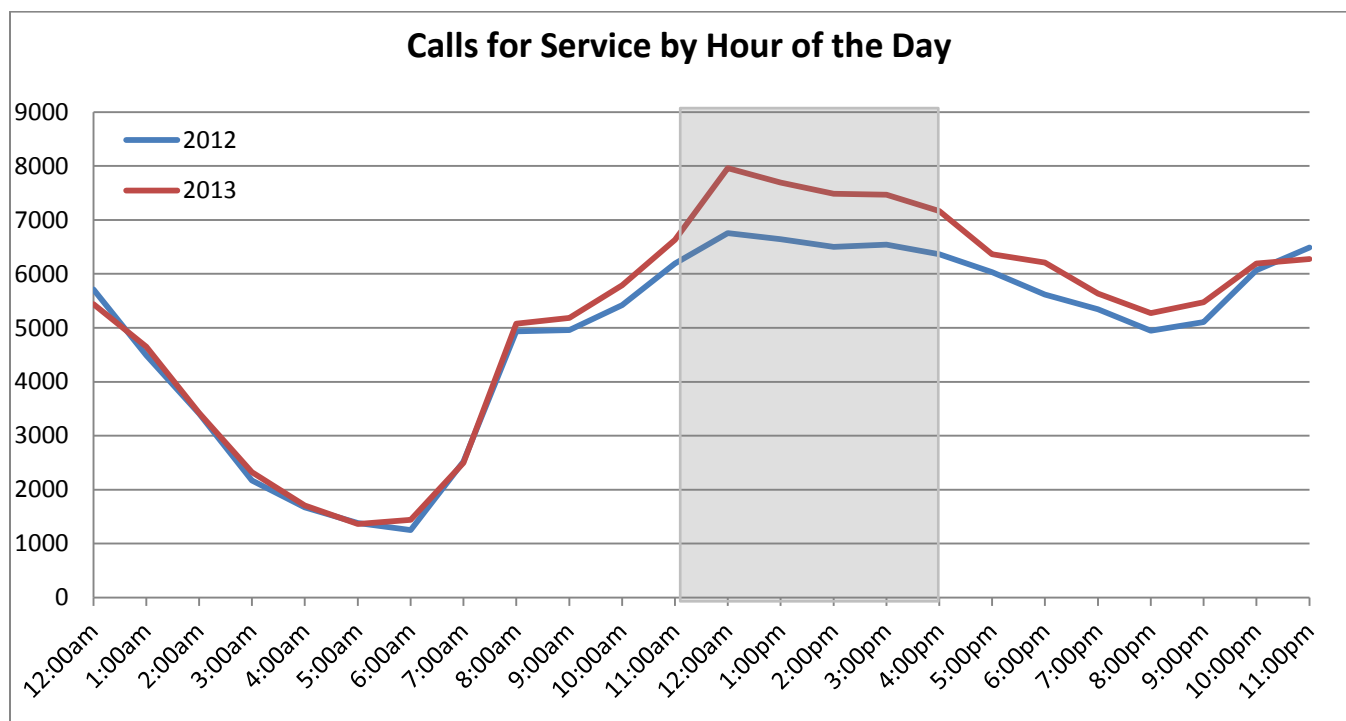
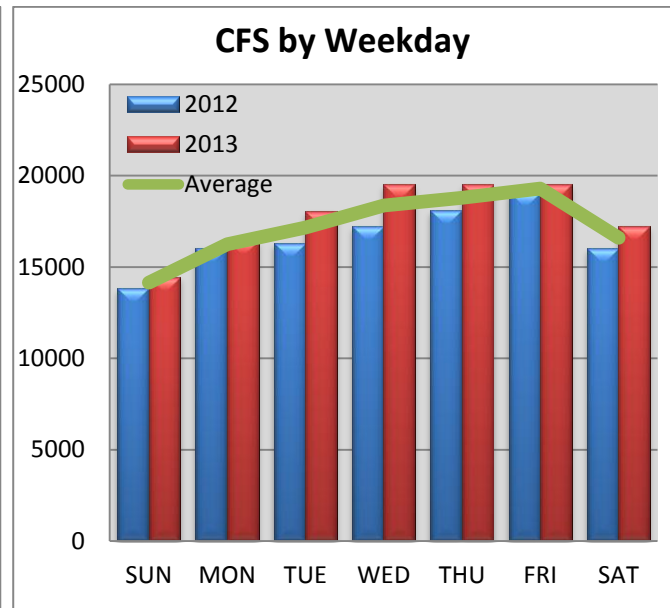
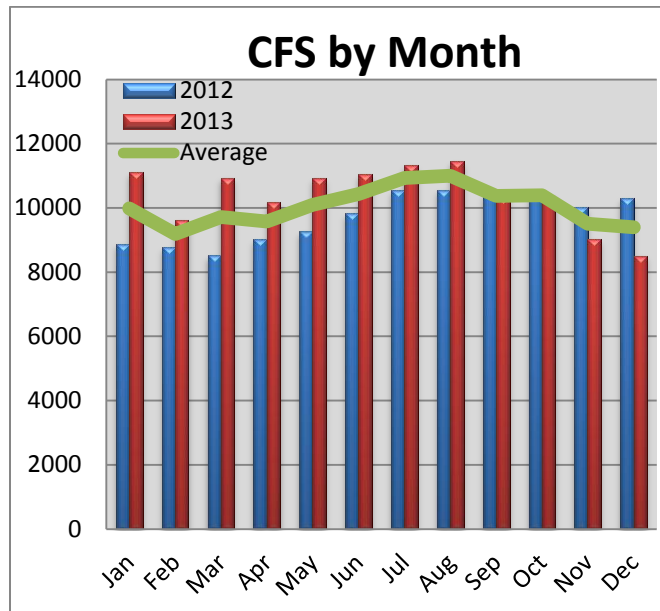


CFS to the Beat & Population



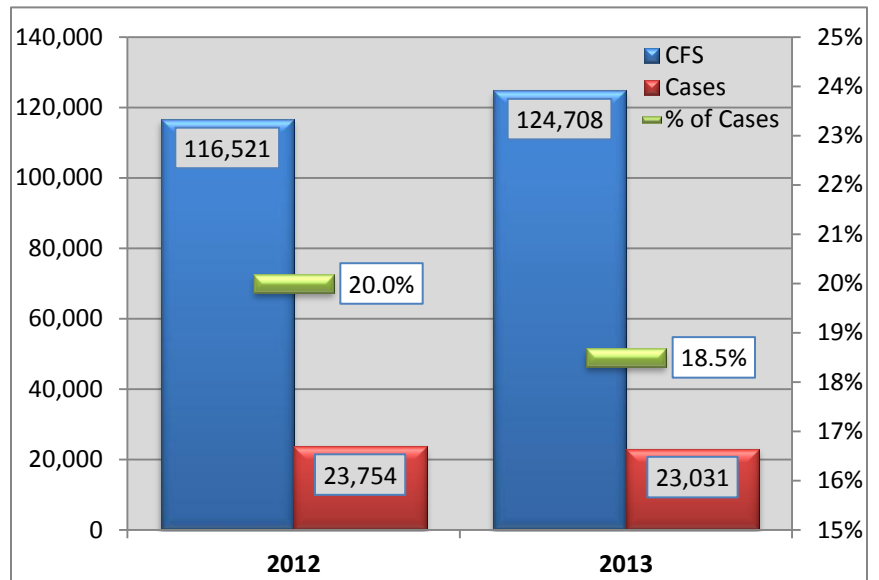
Beat 5 receives the highest volume of CFS and has the second-largest beat population. It should be noted that statistics associated with Beat 6 are often deceiving, as although it has a large population, roughly half of its tax lots are considered County land. As such, the Lane County Sherriff’s Office (LCSO) handles the majority of CFS.

2013 CFS were higher than 2012 from January through August. Beginning in September and continuing through December the below charts show a decrease in CFS activity compared to the prior year. Overall, CFS tend to be highest between June and October, peaking in July and August. When looking at the volume of activity by weekday, Wednesday through Friday tend to have the highest rate of CFS. In addition, the charts show the highest frequency of CFS between the hours of 11:00am and 4:00pm.



Of the 140 available dispositions in the records management system (RMS), 20 account for nearly 88% of the dispositions for the last two years.

Disposition of CFS	
Disposition	2012-13
Advised	30109
Report	26144
Assist	17204
Patrol Check	15866
Uniform Traffic Citation	15406
Information	14698
Relayed	9581
Disregard	9331
Arrest	9144
Gone on Arrival	8848
Warned	8445
Field Interview	8231
Cite in Lieu of Custody	7877
Unable to Locate	7512
Transported	6442
Resolved	6252
Records	3687
Follow Up	2917
Will Call Back	2803
Duplicate	2175



Calls Converted to Cases			
Year	CFS	Cases	%Cases
2012	116521	23754	20%
2013	124708	23031	18.50%